On-site repair

FAST, CONVENIENT REPAIR AT YOUR FACILITY

Immediate repairs

All equipment requires maintenance or repair at some point. Whether dealing with an unexpected breakdown or replacing wear parts at a scheduled maintenance interval, Xylem TotalCare provides all levels of repair for Xylem equipment – from minor repair to full overhaul. Depending on the nature of repair and the size of your equipment, we offer on-site repair and workshop repair services.

What it is

Xylem TotalCare offers fast, reliable on-site repair services at your facility. This enables you to minimize downtime by getting your out-of-service equipment up and running as quickly as possible.

How it works

A qualified Xylem service engineer brings a fully equiped service vehicle with the right tools and original spare parts to your facility. The service engineer assesses the situation and repairs equipment on-site. If required, your equipment may be brought to one of our service centers for workshop repair.

Why it makes sense

Conducting on-site repairs at your facility provides a timely, cost-effective way to resolve problems associated with unexpected failures. Plus all repairs are backed by a solid Xylem warranty.

Why Xylem TotalCare

When you work with Xylem TotalCare services, you get secure, optimal operations that come only with broad engineering expertise in water and wastewater.

- Minimize downtime
- Timely, cost-effective on-site repair
- Meets ISO 9000 and 14001 requirements
- Genuine parts

Case study 1

CHALLENGE: Emergency situation with Flygt Pump Station where the risk of overflow was increasingly likely.

SOLUTION: Xylem service personnel arrived in a fully equipped service vehicle and identified a defective piece of equipment. They removed the pump from the wet well, replaced wear parts and the impeller, and reinstalled and commissioned the pump, thereby eliminating the risk of overflow.

Case study 2

CHALLENGE: Repairing, upgrading and optimizing the largest ozone plant in the Middle East (located in Bahrain), which is installed in a wastewater treatment plant. Need to ensure that the disinfection target is achieved and give the operator peace of mind.

SOLUTION: Based on the findings in the condition audit report and discussions with Xylem construction engineers, project engineers and technicians, the customer ordered repair, maintenance and replacement of system parts. These improvements in combination with the optimization of the system control philosophy guarantee reliability, efficiency, and the best possible system performance for the customer.

Price

Fees for on-site repair are based on an hourly rate or on a fixed price, depending on your needs. If you prefer to keep your maintenance costs down, please take a look at our maintenance contracts service.

PREVENT REPAIR XYLEM TOTALCARE SERVICES SAVE OPTIMIZE

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