Spectroquant® service plan

Professional service for optimum performance of Spectroquant® instruments

Merck Millipore is a business of MERCK

In good hands
In great condition

Spectroquant® Prove photometers are designed to deliver outstanding measurement quality – and we make sure they do so for many years to come.

Advantages of the Spectroquant® service plan

- Ensure reliable analysis results with optimized instrument performance
- Maximize lab productivity by preventing instrument downtimes
- Extend instrument lifetime through regular checks and service
- Simplify and speed up audits with our documentation and certificates
- Avoid surprise breakdowns and costs through preventative maintenance

All Spectroquant® service plans offer the following features:

- **Performance check with reference materials** – certificate included
- **Factory-recommended maintenance** to prevent breakdowns and extend the life of your instrument
- **Telephone support hotline** connects you to our technical experts to solve problems
- **Free software upgrade** to keep your instrument up to date and compatible with new Spectroquant® test kits
- **Optional Reagent delivery program** for convenient supply of our high-quality test kits and standard solutions

Spectrophotometer Repair Depot service contracts

Contract types	Art. No.
Service Plan Essential Repair Depot for Prove 100 spectrophotometer	Y110320001
Service Plan Essential Repair Depot for Prove 300 spectrophotometer	Y111320001
Service Plan Essential Repair Depot for Prove 600 spectrophotometer	Y112320001
Service Plan Advanced Repair Depot for Prove 100 spectrophotometer	Y110330001
Service Plan Advanced Repair Depot for Prove 300 spectrophotometer	Y111330001
Service Plan Advanced Repair Depot for Prove 600 spectrophotometer	Y112330001

Comprehensive care
At our Repair Depot

Your Spectroquant® instruments can be serviced in the nearest Merck Millipore Repair Depot.

Repair Depot service contracts include:

	Essential	Advanced
Instrument		
Performance check with reference materials	✓	✓
Factory-recommended maintenance	✓	✓
Performance check certificate	✓	✓
Repair		
Telephone support hotline	✓	✓
One floating repair per year*	–	✓
Shipment cost to/from workshop	✓	✓
Upgrade		
Free software upgrade	✓	✓
Option		
Reagent delivery program	✓	✓

* Spare parts not included

We're here to help
Everywhere

Whichever you choose, we are committed to providing you with uncompromising service to ensure the accuracy of your instruments and the success of your analyses.

Merck Millipore's global network ensures that swift service is always close at hand. Whether you need a single annual checkup or a full system cover, our technical experts will create a plan that perfectly suits your requirements. Experience our dedicated service. Contact us for your personalized Spectroquant® service plan today.

Request more information on our service packages or receive Technical Assistance

Find contact information for your country at:
www.merckmillipore.com by clicking on "Contact us"

Merck KGaA
Frankfurter Straße 250
64293 Darmstadt, Germany
www.merckmillipore.com/water-analytics-service

Merck, Merck Millipore and the M logo are registered trademarks of Merck KGaA, Darmstadt, Germany. W285138 08/2015
© 2015 Merck KGaA, Darmstadt, Germany. All rights reserved.

We provide information and advice to our customers on application technologies and regulatory matters to the best of our knowledge and ability, but without obligation or liability. Existing laws and regulations are to be observed in all cases by our customers. This also applies in respect to any rights of third parties. Our information and advice do not relieve our customers of their own responsibility for checking the suitability of our products for the envisaged purpose.